Introduction
This is a detailed guide to the ConnectLine App for Android smartphones and tablets.

- How to pair Streamer with an Android™ device
- How to get the app on Google Play™
- Function and features of the Android device using the app
- Overview of ConnectLine functions controlled through the app
- Troubleshooting

Intended Use
The Remote Control App is intended to assist users of wireless hearing instrument to control functionality provided by their hearing solution.

Disclaimer
Oticon is not responsible for the consequences of using this app outside intended use.

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The ConnectLine App for Android smartphones and tablets requires any Streamer Pro with firmware 1.3 or later. Please visit www.oticonusa.com/connectline for more details on compatibility.

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How to pair the Android device and Streamer Pro

1. Find settings icon
   - Find the settings icon on the Android device.

2. Press Settings
   - Press the power button on top of the Streamer until the top LED flashes blue.

3. Select Bluetooth
   - Select Bluetooth
   - Find the Bluetooth icon in the settings menu.

4. Find Streamer Pro 1.3
   - Find Streamer Pro 1.3
   - Press Pair

5. Enter PIN
   - If prompted enter the Pin for Streamer 0000 (four zeros).

6. Verify connection
   - Check that Streamer Pro is now connected. It should read “Connected” and you should see a small Bluetooth icon in the top status menu.
**Install App**

1. **Open Google Play**
   - Find the Google Play store app on your Android device.
   - Press it.

2. **Search, download & sign in**
   - In Google Play select the search function.
   - In the search field, type “Oticon”.
   - Press the green install button.

3. **App available**
   - The ConnectLine App should now be on your device.

**App overview**

The “Carousel”
- Swipe and select “Streaming source”

**Controls**
- Settings
- Programs (page 8)
- Volume up/down
- Mute (page 9)
- Back dir (page 20)
Program selector
Hearing instrument programs can be selected directly.

Custom labeling
Labels can be assigned to programs that already exist in the Hearing instruments.

Custom labels
You can add labels and icons for hearing instrument programs. Go to Settings > Hearing Instrument Programs. Press the “+” button to add icons for additional programs. You can also edit the names of programs on this screen.

Note:
Adding a label here does NOT add a new program in the Hearing instruments.

While Streaming
While streaming, the microphones of the hearing instruments can be muted to suppress surrounding sound/noise.

While not Streaming
If not Streaming, the microphones on Inium Platform hearing instruments or later can be muted for quiet/comfort.
Answer call - App running

- When receiving an incoming call, the ConnectLine App is "pushed to the back" and the phone's normal call handling window is opened. The call is either answered on the Streamer itself or using the phone's answer button.

- When taking a call, the phone's call handling window continues to be active.

- When the call is ended, the app (and the ConnectLine system) returns to its previous state (AutoResume). In this example, it returns to the music screen.

App NOT running

- When receiving an incoming call, the phone's normal call handling window is opened. The call is either answered on the Streamer itself or using the phone's answer button.

- When taking a call, the call handling window continues to be active.

- When the call is ended, the phone returns to its previous (idle) state.
Make a call with the mobile phone

App is running
Close the app (press the Home button once).

Select Phone

Key in number
Key in number followed by “Call.”

Call active/End call
End call either on the phone or on the Streamer Pro (phone button).
Play your favorite music

**Automatic connections for music player**
To enable the Streamer to automatically start audio Streaming when the music player is running, “automatic connections” should be enabled.

Settings → Streamer and ConnectLine → Phone → Enable automatic connections

**Start music player**
Click the home button to push the ConnectLine App into the background. Find and select the “Music” icon.

**Music player**
You can play, pause and regulate volume at will through the music app. Connection is automatically made to Streamer and hearing instruments.

**Switch to the app**
If you want to switch back to the app, either press the task button for an overview of active apps, and then choose the ConnectLine App or press the Home button once and find the ConnectLine App as you normally would.

**Select and resume**
If using the ConnectLine App, the Music icon on the app is now a shortcut to the Music player, which can be started and stopped at will. If other sources are chosen, the music will be paused until selected again.

At your service.
You can play, pause and regulate volume at will through the music app. Connection is automatically made to Streamer and hearing instruments.

Switch to the app
If you want to switch back to the app, either press the task button for an overview of active apps, and then choose the ConnectLine App or press the Home button once and find the ConnectLine App as you normally would.

Select and resume
If using the ConnectLine App, the Music icon on the app is now a shortcut to the Music player, which can be started and stopped at will. If other sources are chosen, the music will be paused until selected again.
TV

Pressing the TV icon will start/stop audio from the TV adapter.

Microphone

Pressing the Microphone icon will start audio streaming from the ConnectLine Microphone. Streaming can also be started from the microphone or from the Streamer.

Streaming can also be started from the microphone or from the Streamer.

Mini-Jack

The “Audio in/out” icon will appear if an audio cable has been inserted into Streamer Pro’s mini-jack port.

Jack in/out

If a mini-jack audio cable is inserted into Streamer Pro, audio streaming is automatically started.

Mini-Jack Auto Streaming

Auto Streaming can be enabled or disabled in the ConnectLine App.

Settings -> Streamer & ConnectLine -> Other -> Mini-Jack Auto Streaming.
FM

The FM icon will appear in Carousel if an FM Receiver is attached to Streamer Pro.

Pressing the FM icon will start/stop audio streaming from FM.

FM Autostart

Automatic FM streaming can be enabled/disabled in Settings.

Settings → Streamer & ConnectLine → Other → FM Autostart

T-Coil

Pressing the T-Coil icon will start/stop audio streaming from Streamer Pro’s Teleloop receiver.
Using a second mobile phone

An icon does not appear in Carousel for a second mobile phone connection

Decline or accept call
An incoming call is signaled in the hearing instruments and in the app. The call can be accepted either in the app or on the Streamer.

End call
The call can be ended in the app (or on the Streamer).

Multiple apps running
If more than one phone/device is paired with the Streamer, the Streamer will be controlled by the phone/device from where the app was most recently opened.

Landline phone

A Phone icon will appear in Carousel if Streamer Pro is in range of a paired Phone Adapter

App is running
If a landline Phone Adapter has been paired with Streamer Pro and is within range, it will appear as a Phone icon in the app’s Carousel. If the app is not running, calls must be answered directly from the Streamer Pro.

Answer call
An incoming call is signaled in the hearing instruments and in the app. The call can be accepted either in the app or on the Streamer.

End Call
The call can be ended in the app (or on the Streamer).

AutoResume
If another source was active (in this example, music) that source will be resumed after the call is ended.

WARNING!
To ensure that your system is not operated without your consent or knowledge, we recommend that the app is only installed on your personal devices.
**Streaming levels**
Streaming levels can be adjusted for each streaming source independently. While streaming, the active source will be highlighted with magenta.

Settings → Streaming levels

**Streaming source labeling**
The streaming sources can be labeled according to personal preferences.

Settings → Name Streaming Sources
Phone settings
A selection of settings which affects the daily use of phones may be customized.

1: Last Number Redial
If enabled, last number redial can be started by pressing and holding the phone button on the Streamer (if supported by the mobile phone).

2: Voice Dial
If enabled, briefly pressing the phone button on the Streamer will enable voice dial (if supported by your mobile phone and you are not in range of a Phone Adapter).

3: Transfer Call
If enabled, pressing and holding the phone button on the Streamer will transfer a call back to the mobile phone.

4: Reject Call
If enabled, an incoming mobile phone call can be rejected by pressing "volume down" on the Streamer.

5: Automatic connections
Allow automatic connections, e.g. SMS/text notifications and music players.

6: Ring tone, Cell phone
Ring tone associated with calls from your mobile phone(s).

7: Ring tone, landline
Ring tone associated with calls from the Phone Adapter.

8: Cell phone volume
Enables you to adjust the volume of the call using the volume buttons on the mobile phone.
**Streamer settings**
A selection of settings may be customized.

1: Disable Volume Control
   Allows you to enable or disable Streamer’s volume control of the hearing instruments.

2: Enable Program Shift
   If enabled, program shift of hearing instruments can be carried out using the Streamer.

**Other settings**
A selection of settings which affects the daily use of the Streamer itself may be customized.

1: Mini-Jack Auto Streaming
   If enabled, audio streaming from mini-jack input will automatically commence when audio cable is inserted.

2: FM Autostart
   If enabled, FM streaming will automatically commence when FM receiver is inserted.

3: Answers call, all buttons
   If enabled, all front buttons can be used to answer call.

4: T-Coil/A2DP
   If not selected, a short press of Streamer’s AUX button starts A2DP (long press starts T-Coil). If selected, a short press of Streamer’s AUX button starts T-Coil (long press starts A2DP).

5: Button Indicators ON
   If disabled, Streamer’s button indicators will not light up.

6: Remote Control When Off
   If enabled, the Streamer can be used as a remote control of the Hearing Instruments even when turned off.
**Visual appearance**
The visual appearance of the app can be changed so it is either black or white. For both colors, thin or thick icon outlines can be selected.

**Enable**
Back dir has to be enabled in the settings menu.

**Settings**
1. Show back dir on main screen
2. Set timer
3. Press done to save

**Back dir (“backwards directionality”)**

**Note:**
Back dir is only supported by Alta2 and Nera2 hearing instruments.
Troubleshooting

Close/restart App
Click the task button for an overview of active apps.

Close app
Swipe the ConnectLine App to the left so that it is removed from the screen. It is now completely stopped.

Reset app
Reset the app will restore the app to its initial settings.

Reset Streamer
Resetting the app will restore the app to its initial settings.

Re-pair Streamer and Android device
In some cases, especially if the device and Streamer have been paired multiple times with other devices, it may be beneficial to clear all pairings in both the Android device and the Streamer.
1. Turn Streamer off
2. On the phone: (settings > Bluetooth) select the Streamer then press "unpair"
3. Turn off phone
4. Turn Streamer on
5. On the Streamer: hold “power on” AND "volume up" for 10 seconds
6. Turn on phone and re-pair Streamer (see page 4)
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