Quick guide for Oticon Opn & Oticon ON App 1.8.0
Introduction

This is a detailed guide to the use of Oticon Opn™ and the Oticon ON App for Android phones.

- How to pair Oticon Opn hearing aids with an Android™ phone
- How to use the Oticon ON App

⚠ Please note that the Android version of the ON App does not enable users to stream phone calls or audio directly from Android phones to Oticon Opn hearing aids. This technology is not yet available on Android phones.

For details on compatibility, please see the description for the Oticon ON App in the Google Play™ store.
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Installing the Oticon ON App

Find the Play Store® icon

Select the search bar

Type “Oticon” into the search bar

Select the Oticon ON App
Installing the Oticon ON App

1. Find the Play Store® icon
2. Select the search bar
3. Type “Oticon” into the search bar
4. Select the Oticon ON App
5. Tap the INSTALL icon
6. Wait for the app to install
First time use

Start the Oticon ON App

Allow access to phone information
The first time you start the app, allow it to access the phone's location and send you notifications, for the best possible functionality.

Ensure Bluetooth is switched on
If Bluetooth is switched off on your phone, it will automatically show you this message. Press "Turn on Bluetooth" and continue.

Search for your hearing aids
Your phone will connect to your hearing aids when you start the Oticon ON App. If it can't find your hearing aids, restart them by opening and closing their battery drawers.
Start the Oticon ON App
Wait for the app to connect
Follow the brief tutorial

Connect to your hearing aids
Select your hearing aids by pressing the “Pair” button. If someone else's hearing aids appear, try to search for your hearing aids again.

Wait for the app to connect
The first time you start the app, it presents you with a short overview of how you can control it.

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Search for your hearing aids
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Selecting program/program settings/volume and mute

**Start the Oticon ON App**

The app shows the current volume in the small white circle on the top right of the black program indicator.

To adjust the volume, simply swipe your finger up or down anywhere on the screen (1).

**Control the volume**

**L and R volume**

If enabled (see secondary functions) swiping left side (1) will adjust left hearing aid, swiping right side (2) will adjust right side. Swiping in the middle will adjust left and right.

**Select program**

Touch the black program indicator to open the program selector (1). Select a program (2).

Note: the available programs are determined by your hearing care professional.
Selecting program/program settings/volume and mute

Start the Oticon ON App and L and R volume
If enabled (see secondary functions) swiping left side (1) will adjust left hearing aid, swiping right side (2) will adjust right side. Swiping in the middle will adjust left and right.

Select program
Touch the black program indicator to open the program selector (1).
Select a program (2).
Note: the available programs are determined by your hearing care professional.

Control the volume
The app shows the current volume in the small white circle on the top right of the black program indicator.
To adjust the volume, simply swipe your finger up or down anywhere on the screen (1).

Mute hearing aids
Briefly touch the white volume indicator to mute your hearing aids (1).
Un-mute your hearing aids again by adjusting the volume or touching the mute indicator (2).

Secondary functions
Press the settings indicator to access the secondary functions related to the active program.

Modify program label
Touch the current label and type the name you want to call it.
Select/adjust program with Tinnitus relief sounds

Select Program with relief sounds
If available, programs with Tinnitus relief sounds are named T1 etc. (1).

Adjust Tinnitus relief sound level
The level/volume of the Tinnitus relief sounds can be adjusted through the Tinnitus Options (2). The levels can be adjusted independently left and right (3). Close Tinnitus Options by pressing the X button (4).
Adjust Tinnitus relief sound – advanced
Select advanced options (1) to select sound shapes (2) and adjust equalizer (3).

Individual preferences can be saved - press save as new (1) and name your favorite (2).

You can edit the name of the favorite (1 and 2) or delete the favorite (3).
Listening to the TV (requires TV Adapter 3.0)

Select program
Touch the black program indicator to open the program selector (1).
Select the TV program (2).

Mute your hearing aids
Briefly touch the white volume indicator to mute the sound from the hearing aids (1).

Un-mute your hearing aids
You can un-mute your hearing aids by adjusting the volume or touching the mute indicator (2).

Secondary functions
Touch the settings indicator (A) to access the secondary functions related to the active TV program.
Here, you can change the name of the TV program (1) or regulate the level of the streamed TV/audio signal (2).

Note: the number of available programs are determined by your hearing care professional.
Listening to the Remote Microphone (requires ConnectClip)

Select Program
Touch the active program to open the program selector (1). Select the Remote Mic (2).

Mute hearing aids
Briefly touch the volume indicator to mute the sound from the hearing aids (1).

You can un-mute by adjusting the volume or touching the mute indicator (2).

Secondary functions
Touch the settings indicator (1) to access the secondary functions related to the active program.

Here, you can change level of the streamed signal (2).

Remote Mic icon will appear first, and change to an “X” once selected.
Connecting to the Internet/IFTTT

**Introduction**
You can connect your Oticon hearing aids to the Internet through the Oticon ON App and the IFTTT (If This Then That) service.

By doing this you will be able to have different events – such as turning on the lights – synchronized with turning on your hearing aids in the morning. Or, a text message alert could be sent if your hearing aid battery is low.

The possibilities are endless!

Please visit www.oticon.com for details on what you can do and how it works.

Here, you can also find more details about how to set up and manage your IFTTT accounts.

**Connect to IFTTT**
Select menu button first, then select the IFTTT button.

**First time set-up**
Select Get started.

Select Sign up now (1) or use an existing Facebook™ or Google™ account (2).

If you sign up from the app, you will receive an e-mail with a code, which you will need to enter to confirm your login.
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Select menu button first, then select the IFTTT button.

First time set-up
Select Get started.
Select Sign up now (1) or use an existing Facebook™ or Google™ account (2).
If you sign up from the app, you will receive an e-mail with a code, which you will need to enter to confirm your login.

Sign out
You can sign out of your Oticon ON IFTTT channel. This will also stop all IFTTT events and triggers.

IFTTT
If the IFTTT option is turned off, IFTTT events are not active.

Notifications
If OFF then no notifications can be seen on the notification screen on the phone.

Oticon at IFTTT
A direct link to the Oticon channel on IFTTT.

Craft your own connections
A world of possibilities
Oticon ON enables Oticon ON hearing aids to interact with other Internet-connected devices and services.

Read More
A link to oticon.com, where you can find much more information about ON and IFTTT.

Sign out
You can sign out of your Oticon ON IFTTT channel. This will also stop all IFTTT events and triggers.
Secondary functions

**Settings**
Press the menu button, then press the settings icon to access the secondary features of the Oticon ON App (1).

**Battery status**
A visual presentation of the battery status of both the left and the right hearing aid (2).

**Individual volume**
This option enables separate volume control for left and right hearing aid.

**Instructions for use**
The first time the app connects to the Internet, it will automatically download the instructions for your specific hearing aid.
Find my hearing aids
The map will show where your hearing aids were last connected to the phone (1). If close by, the Proximity bars will indicate how close you are to your hearing aids (2).

Note: If you go out of range/lose connection with your hearing aids, the red/blue markers on the map will show the last known location of the hearing aids.

Coping with hearing loss
The app includes information and advice on how to make the most out of living with a hearing aid.

About the app
Warnings and disclaimers.
Secondary functions

**Demo mode**
This option enables you to try the app without having your hearing aids connected to the phone.

**Voice prompts**
If the Voice prompts option is turned on, you will hear the program name and battery status in your hearing aids.

Requires ConnectClip.

**Event log**
The app includes an overview of recent events registered. If e.g. a warning is heard - it can be found, and replayed from the event log.

**Background image**
The background image on the main view can be customized.
Secondary functions

Event log
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Reset app
Resetting the app will restore all user defined setting to factory settings.

Resetting the app will not remove/delete pairing between iPhone and hearing aids.

Tinnitus overview
Select the overview (1) for access to available user defined Tinnitus settings (2).

The detailed information (3) can be used by the hearing care professional to create a new and permanent tinnitus program.

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