Step-by-step guide for wireless programming  
Oticon Genie and FittingLINK (WP-2)

**Step 1** – Insert the Bluetooth adapter into the desk stand (recommended) or the PC. Ensure that only one Oticon Bluetooth adapter is connected. Wait for the Windows USB driver to be installed.

**Step 2** – To use the FittingLINK WP-2 neckpiece and the Bluetooth Adapter pairing is needed. Press and hold (5 sec) both the Bluetooth adapter button and the FittingLINK WP-2 ON/OFF button. Both products’ LEDs will start blinking and turn steady when paired.

**Step 3** – Enter Genie and click on “PREFERENCES” and then “EDIT PREFERENCES”. Go to the “PROGRAMMING DEVICE” tab.

**Step 4** – Press the “DETECT” button and wait for FittingLINK to be detected. When detected click OK.

**Step 5** – Insert fresh batteries in the hearing aids and place them on each side of the neckpiece at a 5 - 10 cm (2 - 4 in.) distance.

**Step 6** – Press the “DETECT” button in Genie and follow the screen prompts.

**Step 7** – The front LEDs (blue and red) will light up indicating a search for the hearing aids. When detected, the hearing aids will appear in Genie.

**Step 8** – Place the hearing aids and the FittingLINK WP-2 neckpiece on the client.

**Step 9** – Communication with the hearing aids is shown in Genie and by the front LEDs (blue and red) on the FittingLINK WP-2 neckpiece.

Turn off any secondary wireless programming equipment before establishing the Bluetooth pairing between the Bluetooth adapter and the selected FittingLINK WP-2.

It is possible to have only one wireless programmer connected at a time.
Step-by-step guide for wireless programming
Oticon Genie 2 and FittingLINK 3.0

Step 1 – Insert FittingLINK 3.0 into the desk stand (recommended) or the PC. Ensure that only one Oticon Bluetooth adapter is connected. Wait for the Windows USB driver to be installed.

Step 2 – FittingLink 3.0 is automatically added as a programming option under the “DETECT” button in Genie 2.

Step 3 – Insert fresh batteries, close the battery doors and wait approx. 15 sec.

Step 4 – Place the hearing aids and FittingLINK 3.0 within a 30 cm pairing range.

Step 5 – Press the “DETECT” button in Genie 2 and follow the screen prompts.

Step 6 – When the hearing aids are detected, they will appear in Genie 2.

Step 7 – Place the hearing aids on the client.

Step 8 – When Genie 2 communicates with the hearing aids, the status bar in Genie 2 lights up in green...

Step 9 – ...and FittingLINK 3.0 lights up blue.

We recommend to only run one fitting software application (Genie or Genie 2) at a time in order to preserve a reliable wireless connection between FittingLINK 3.0 and the hearing aid.

Blinking Pattern

<table>
<thead>
<tr>
<th>Indication</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>🟦</td>
<td>FittingLINK 3.0 active</td>
</tr>
<tr>
<td>●</td>
<td>FittingLINK 3.0 inactive</td>
</tr>
<tr>
<td>🔴</td>
<td>FittingLINK 3.0 searching for in range FittingLINK WP-2</td>
</tr>
<tr>
<td>🟡</td>
<td>FittingLINK 3.0 in pairing mode with FittingLINK WP-2</td>
</tr>
<tr>
<td>🔴</td>
<td>Self test error</td>
</tr>
</tbody>
</table>

Steady 🟦  LED off ●  Slow flash 🔴  Fast flash ➡

For further instructions on how to use the fitting software and programming devices, please consult the instructions for Use for FittingLINK (WP-2) and FittingLINK 3.0, as well as the help files and instructional videos in Genie 2.