

INSTRUCTIONS FOR USE

Phone 2.0



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Using the Connectline Phone Adapter

The ConnectLine Phone solution supports both incoming and outgoing phone calls. During a phone call the hearing instruments are used as a headset, and the microphone on the body-worn Streamer enables hands-free operation.

As a first step, make sure that the Phone Adapter is correctly installed as described in the Installation Guide. This guide explains how Streamer is used for phone conversations.

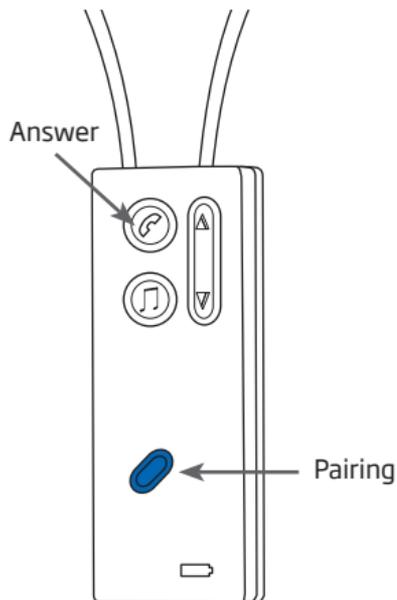
To use the Phone Adapter, the Streamer and Phone Adapter must be wirelessly connected to each other. This connection is established automatically when the Streamer and Phone Adapter are paired and in range (see Range, page 13). The Phone Adapter is connected to the Streamer when the power indicator  on the Phone Adapter is steady blue.

Streamer Pro vs. Streamer 1.4

The drawings below show the main differences between Streamer and the new Streamer Pro. For more information, please refer to: www.oticonusa.com/connectline.



Streamer Pro



Streamer 1.4

Incoming calls

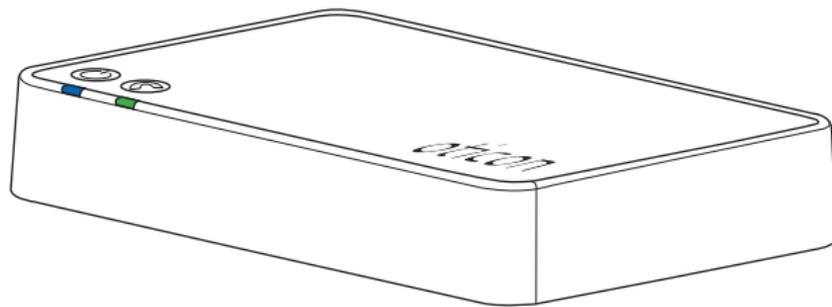
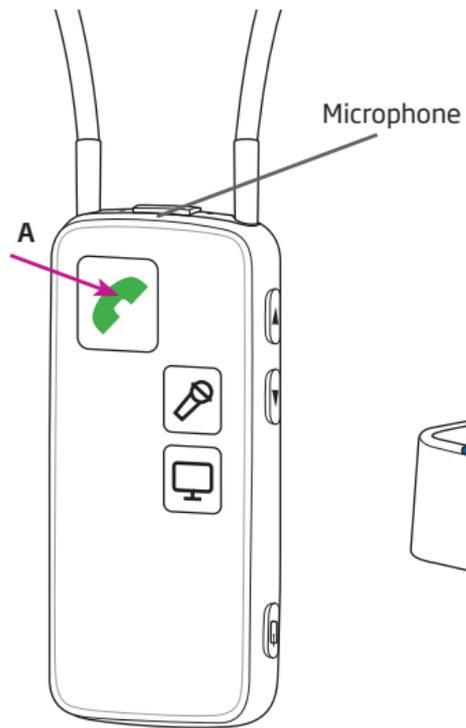
How to answer and end a call

Make sure that you are able to speak into the Streamer's microphone inlet.

When your landline home phone rings, you will hear an incoming call alert in your hearing instruments. The phone indicator on the Phone Adapter will blink green, and at the same time, the phone button on the Streamer and the status indicator will blink green.

Press the phone button on the Streamer briefly (A) to answer the call. You will hear a small confirmation beep in your hearing instruments. The phone button and status indicator on the Streamer and the phone indicator on the Phone Adapter will now be steady green.

To end the call, simply press the phone button on the Streamer briefly and the green phone button on the Streamer turns off.



Receiving a call			
Streamer Pro top status	Streamer Pro front	Phone Adapter	Description
			Streamer and Phone Adapter connected
			Phone ringing: Phone indicator and Streamer Pro top status blinks green. You will hear an incoming call indicator in your instruments.
			When the call is connected, you will hear a beep acknowledging that the call is answered - you are now able to listen and talk to the other party.

 Steady  Blinking

Outgoing calls

How to make a call

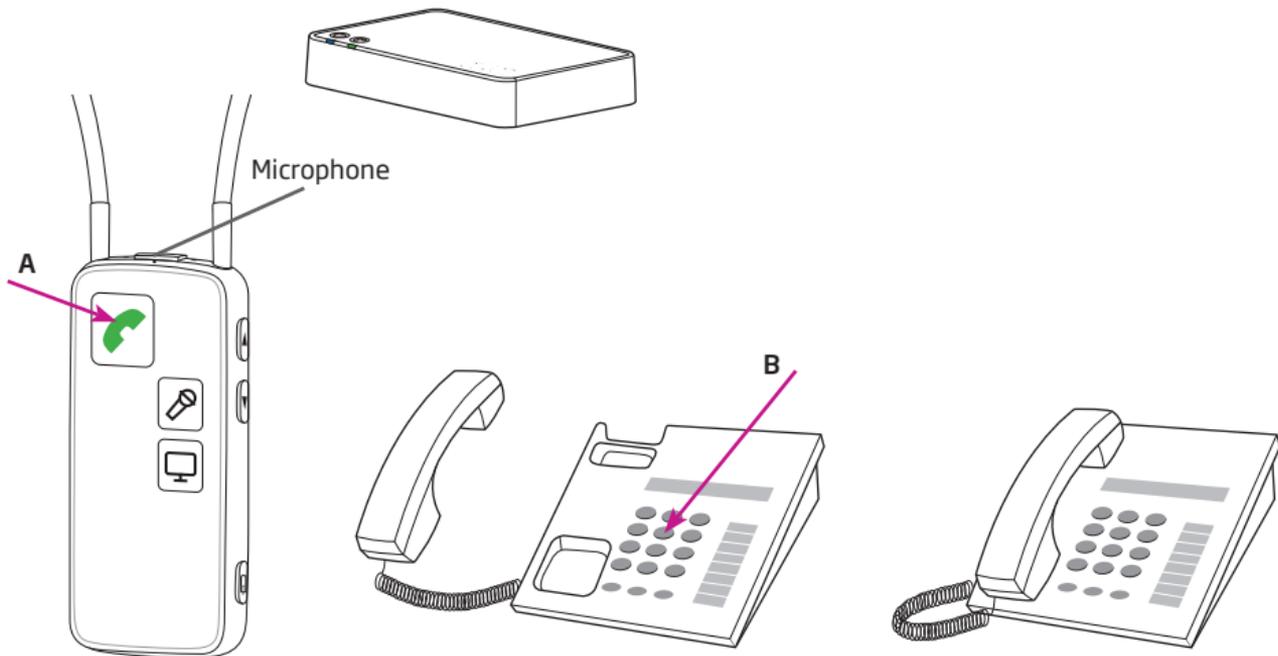
Make sure that you are able to speak into the Streamer's microphone inlet.

1. To make a call, press the Streamer's phone button briefly (A). The phone is now "off the hook" and you will hear a dial tone in the hearing instruments. The phone button on the Streamer and phone indicator on the Phone Adaptor will turn steady green.
2. Pick up the handset on your landline home phone (or press Call on a portable phone) and dial the phone number (B) as you normally do to make a call.
3. After a short while you will hear the call tone in your hearing instruments, indicating that the call is now connected through your Streamer and hearing instruments.

You can now put the handset back on (or press "end call" on the portable phone).

To end the call, simply press the phone button on the Streamer briefly.

* Note: Make sure to put the handset back on the phone correctly - otherwise, the phone line will block incoming calls.



Making a call			
Streamer Pro top status	Streamer Pro front	Phone adapter	Description
			Streamer and Phone Adapter are connected
			Press the Streamer's phone button briefly and you will hear a dial tone in the hearing instruments (1)

 Steady
  Blinking

Additional information

Turning off the Phone Adapter

If you don't want to receive phone calls to your Streamer, turn off the Phone Adapter by disconnecting the power. In normal use, the Phone Adapter uses very little power, so it is not necessary to turn it off.

Range

The Phone Adapter has a range of up to about 30 meters (with Streamer Pro), depending on home furnishings and walls. Within this range, you can make hands-free phone conversations with good sound quality (i.e., without a "crackle" sound).

Normally you will be able to hear the incoming call alert in the hearing instruments at a distance of up to 30-40 meters, but then you have to walk closer to the Phone Adapter to hear the caller's voice clearly.

Volume control

Use the volume buttons on the Streamer to adjust the phone volume level in the hearing instruments. Adjust the volume by pressing up or down briefly. Repeat the short presses to do further adjustments.

The phone volume level set by the Streamer is memorized. That means that the next time a phone call is made, the memorized volume level will be applied.

Hearing only the phone conversation sound

For the first-time use of the Phone Adapter, the hearing instrument microphones are turned on by default.

The hearing instrument microphones can be muted, allowing you to better focus on the phone conversation. Press the volume up AND down buttons for 1 second simultaneously (Streamer Pro) or either up OR down for two seconds (Streamer).

Pressing the volume button for 2 seconds (Streamer) or volume up or down briefly (Streamer Pro) during the conversation re-activates the hearing instrument microphones.

For detailed user instructions on the Streamer, please refer to the Streamer manual.

For further support and instructional videos, visit www.oticonusa.com/connectline.



Oticon | ConnectLine

INSTALLATION GUIDE

Phone 2.0



oticon
PEOPLE FIRST

Thank you

Thank you for choosing our product as your means to better hearing.

To support your efforts, we have put great care and attention into making sure that your new Phone Adapter has the highest quality and is easy to use and maintain.

The Connectline landline phone solution (Phone Adapter) enables you to make hands-free phone conversations while moving about freely in your home.

Further system information is available online at www.oticonusa.com/connectline. Here you will find support information and instructional “how-to” videos on frequently asked question topics.

We recommend that you read this manual carefully before use to achieve the maximum benefit with your Phone Adapter. If you have any questions regarding the use or maintenance of the Phone Adapter, please contact your Hearing Care Professional.

Indication for use

The Phone Adapter is intended to be used together with the Oticon Streamer or Oticon Streamer Pro and Oticon wireless hearing instruments.

This enables the hearing instrument user to communicate wirelessly with a phone conversation partner via a landline phone (analog/PSTN system).

IMPORTANT NOTICE

Please familiarize yourself with the entire contents of this booklet before using your Phone Adapter. It contains instructions and important information about the use and handling of your Phone Adapter.

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Package Contents

Phone Adaptor 2.0 - what is included in the box

The Phone Adaptor box contains the following elements:



Phone Adaptor 2.0



Power supply

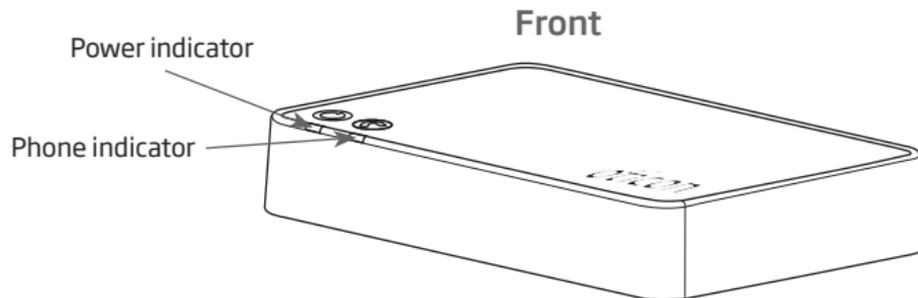


Phone cable



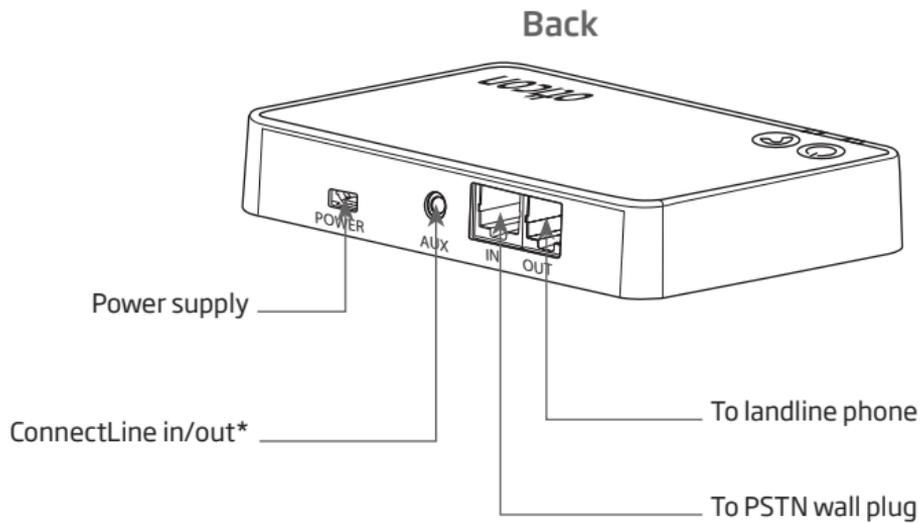
This guide (Installation Guide and Instructions For Use)

Phone Adapter overview



Condition	Power indicator	Phone indicator
Power on, no connection to the Streamer		
Pairing with the Streamer		
The Streamer is wirelessly connected		
Incoming call		
Phone conversation		
Fault condition (contact your hearing care professional)		

○ No light ◐ Blinking ● Steady



* For more information, please refer to: www.oticonusa.com/connectline

Warnings

You should familiarize yourself fully with the following general warnings and the entire contents of this booklet before using your Phone Adapter.

Products to be connected to external equipment

- The safety of the use of the Phone Adapter with auxiliary input cable is determined by the external signal source. When the input cable is connected to mains-operated equipment, this equipment must comply with IEC-60065, IEC-60601, IEC-60950 or equivalent safety standards.
- The Phone Adapter is designed to comply with the most stringent Standards of International Electromagnetic Compatibility. However, the Phone Adapter might cause interference with other medical devices. Please contact relevant personnel to obtain permission before using the Phone Adapter in hospitals or similar venues.

Warnings

- The Phone Adapter is not a toy and therefore should be kept out of the reach of children and anyone else who might swallow parts or otherwise cause injury to themselves. Special attention should be paid to the smaller components in order to prevent children from swallowing them and choking.
- Oticon ConnectLine Phone Adaptor 2 is intended for residential use with an analog phone line. ConnectLine Phone Adaptor 2 is not intended for use with digital phone lines that may be part of digital/commercial system. Unintended use with a digital phone system may result in lack of functionality, malfunction or damage to the ConnectLine Phone Adaptor 2 and will invalidate the warranty. If you are unsure of the type of phone system in use in your home, or at your workplace, we recommend that you contact your local phone company before installing the ConnectLine Phone Adaptor 2.

If a part is swallowed, see a doctor immediately.

Installation

Activating the Phone Adapter for the first time

Before you can use the landline phone solution together with your hearing instruments, the Phone Adapter must be connected to a power outlet and the telephone line.

This is a step-by-step guide on how to install the Phone Adapter.

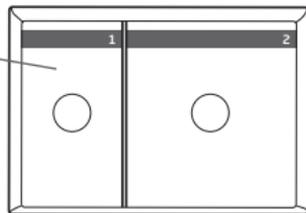
All necessary parts for the installation are included in the package.

Connecting the Phone Adapter to a power outlet

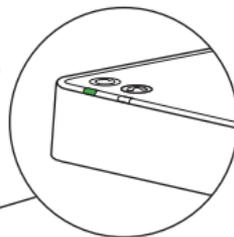
Use the power supply with the USB cable from box 1

1. Plug the USB connector into the “power” connector on the Phone Adapter.
2. Plug the power supply into the mains wall socket (or other appropriate power source).
3. Check that the power is turned on.
4. After a few seconds the power indicator  will light green.

Box 1



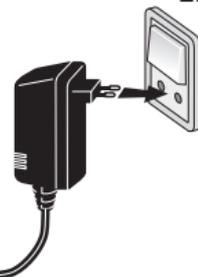
4.



2.



1.



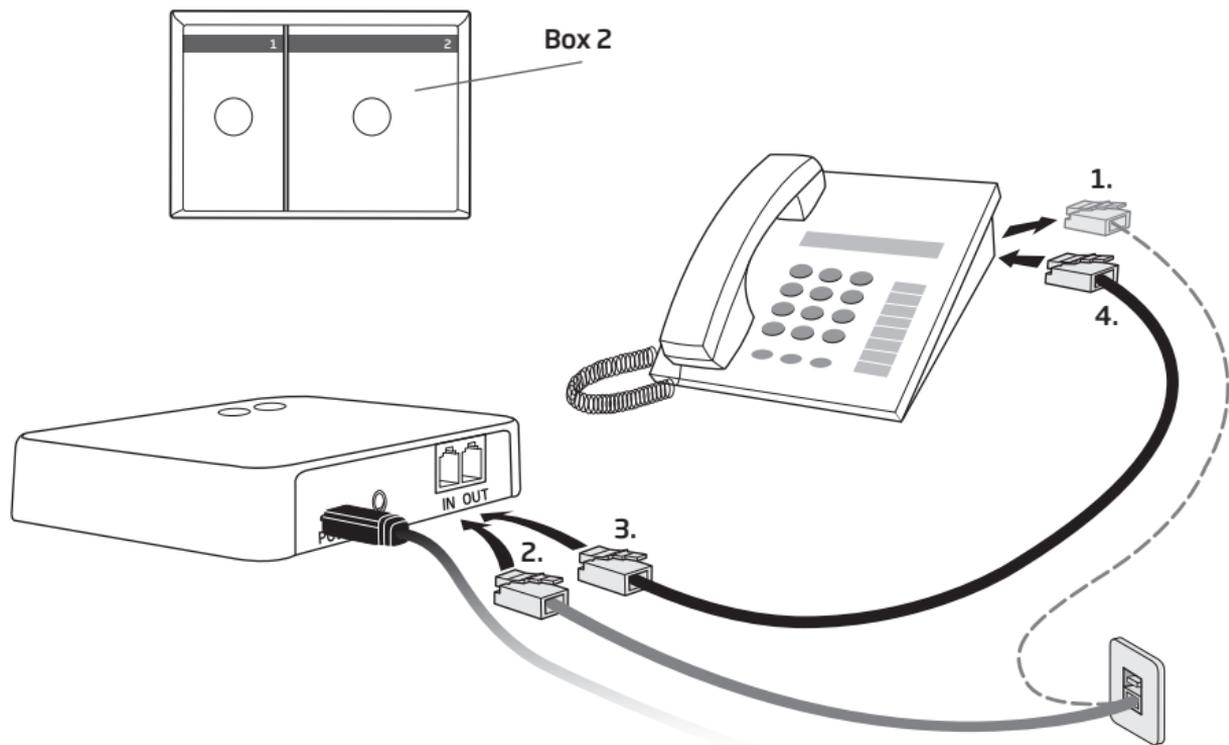
Connecting to a phone line and landline phone

Place the Phone Adapter in a suitable spot near your landline phone or base station.

1. Unplug the phone line from the landline phone (or base station).*
2. Plug the phone line from the wall adapter into the phone adapter "IN" connector.
3. Plug the tele cord from box 2 in the phone adapter "OUT" connector.
4. Plug the other end of the tele cord into the landline phone (or base station).*

Lift off the handset from your landline phone - you should now be able to hear the dial tone from the handset speaker.

* if your main phone or base station does not have a detachable plug for the landline connection, you should either try using an alternative phone or a technician must be contacted to complete the installation.



Pairing the Streamer to the Phone Adapter

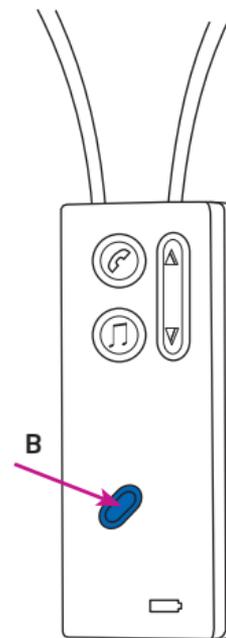
The very first time your Streamer is used with the Phone Adapter, the Streamer must be paired to the Phone Adapter.

For pairing:

1. Make sure the Phone Adapter is powered on, i.e., the power indicator is steady green.
2. Press the on/off button on the Streamer Pro (A) or the connect button on the Streamer (B) for approximately 5-6 seconds until the blue light starts blinking.
3. Place the Streamer on top of the Phone Adapter - the pairing takes approximately 20-60 seconds.
4. The pairing is completed when the power indicator on the Phone Adapter and the on/off button on the Streamer turns steady blue. Pairing is done only once and will normally not have to be repeated.



Streamer Pro



Streamer 1.4

Pairing			
Streamer Pro top status	Streamer Pro front	Phone adapter	Description
  		 	Streamer and Phone Adapter on (1)
  		 	Streamer in pairing mode (2)
  		 	Pairing complete (4)

 Steady  Blinking

Technical information

The emission power from the Phone Adapter is max. 39 dB μ V/m @ 3 meters and is well below international emission limits for Human Exposure. The Phone Adapter complies with international standards concerning Electromagnetic Compatibility.

Due to the limited size available on the device, many of the relevant approval markings are found in this document.

This device contains a module with:

FCC ID: UXZBSH200

IC: 8191A-BSH200

The device complies with Part 15 of the FCC rules and RSS-210 of Industry Canada.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. To comply with FCC RF exposure requirements, the device and the antenna for this device must be installed to ensure a minimum separation distance of 20 cm or more from a person's body. Other operating configurations should be avoided.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

IC statement

Operation is subject to the following two conditions:

- 1) this device may not cause interference.
- 2) this device must accept any interference, including interference that may cause undesired operation of the device.

IC radiation exposure statement: This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Hereby, Oticon A/S declare that this Phone Adapter is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Declaration of conformity is available at:

Oticon A/S
Kongebakken 9
DK-2765 Smørum
Denmark
www.oticon.com

CE 0197

This product is intended for connection to the public switched analog telephone network and may be operated in EU and EFTA countries.



Waste from electronic
equipment must be
handled according to
local regulations.



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